

Digital vaccine scheduling

for hospitals and clinics administering the COVID-19 vaccine

To help you manage your mass vaccination campaign, ER Express delivers a customized digital toolset that enables your staff to effectively handle large volumes of patients, avoid unnecessary phone calls, and streamline the patient experience from waitlist to second dose follow-up.

A complete solution for hospitals & clinics

- ✓ Handle high-volume demand
- ✓ Increase efficiency & throughput
- ✓ Reduce phone calls
- ✓ Preserve social distancing
- ✓ Fast & simple deployment
- ✓ Reduce manual entry
- ✓ Improve communication
- ✓ Increase convenience & accessibility

● Mobile-friendly

● White-labeled

● HIPAA-compliant

● Quick go-live

Digital tools that streamline distribution



Online self-scheduling

Reduce phone calls, optimize throughput, and shorten wait times by allowing patients to get on your waitlist by booking their vaccine appointment on your website via a mobile-friendly form.



One or two dose workflows

As patients schedule their vaccine appointment online, give them the option to book their first or second dose depending on your vaccine availability. Staff may also choose to quickly sign patients up during their first visit for a second dose.



Contactless check-in

Whether you need a way to quickly get patients onto a second dose waiting list, or you just need to know they've arrived for their appointment, our mobile check-in form gives patients a contactless way to stay connected.



Digital intake

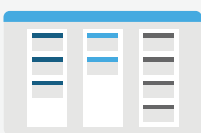
Streamline your registration process and keep patients and staff at a safe distance, by digitizing your intake forms, so patients can complete them from their phone before their visit or while they wait.



SMS communication

Send customized, automated texts to patients throughout the check-in process, keeping them in the loop. In addition staff can chat in real-time with individual patients via one-way or two-way texting.

Staff access



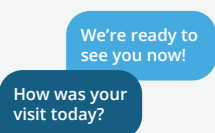
Virtual waitlist

Communicate with, view, & control the flow of vaccination patients in one place.



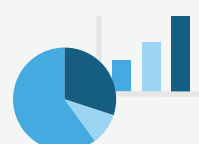
Patient intake forms

Download submitted PDF files of the digital forms patients complete on their phone.



Patient notifications

Send ready to treat, wait time delay, post-dispo survey, & customized texts to patients with a single click.



Reporting / analytics

Access real-time, custom reports showcasing patient volume, visit types, feedback, ratings & more.