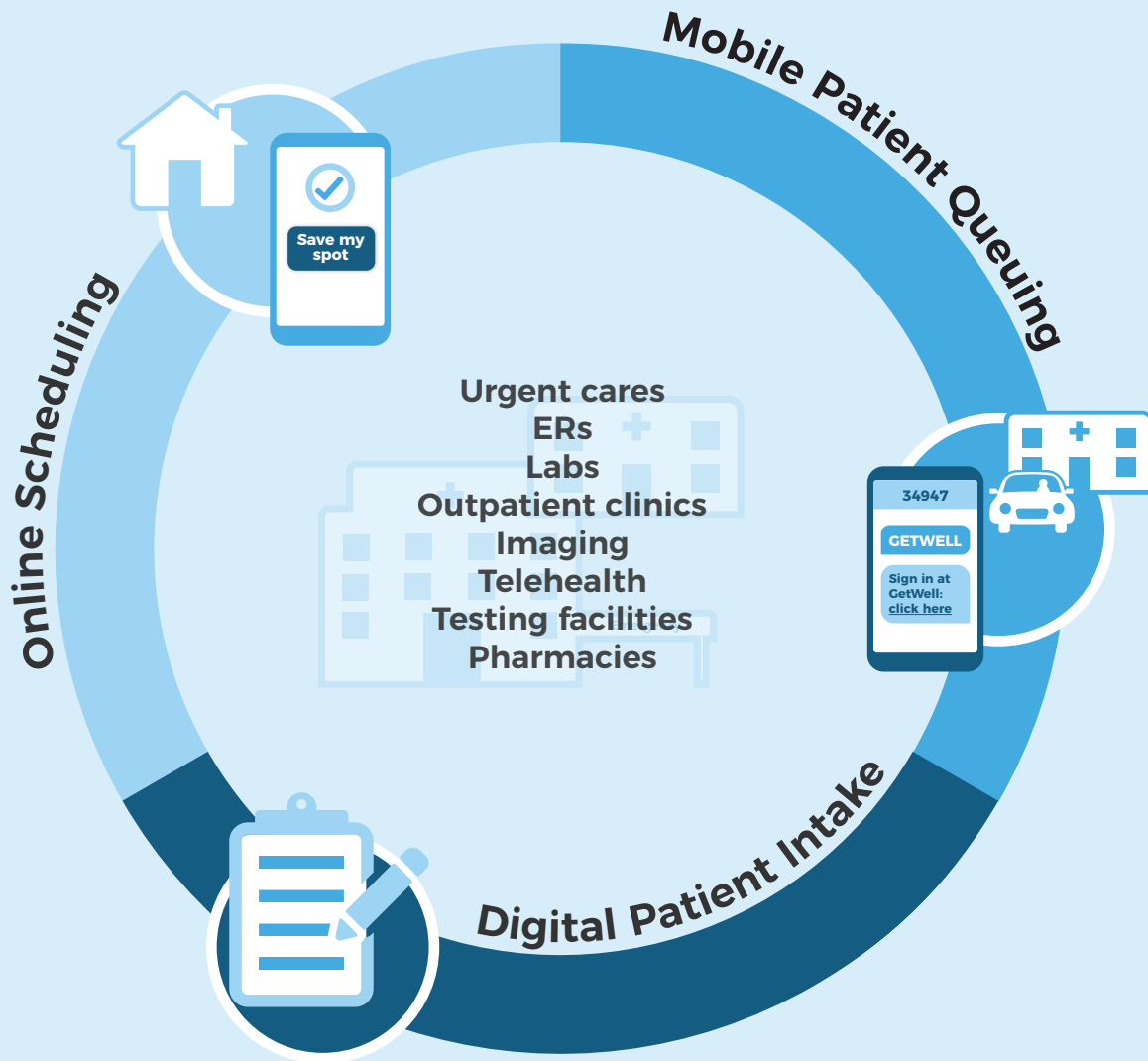


Virtual Waiting & Contactless Intake

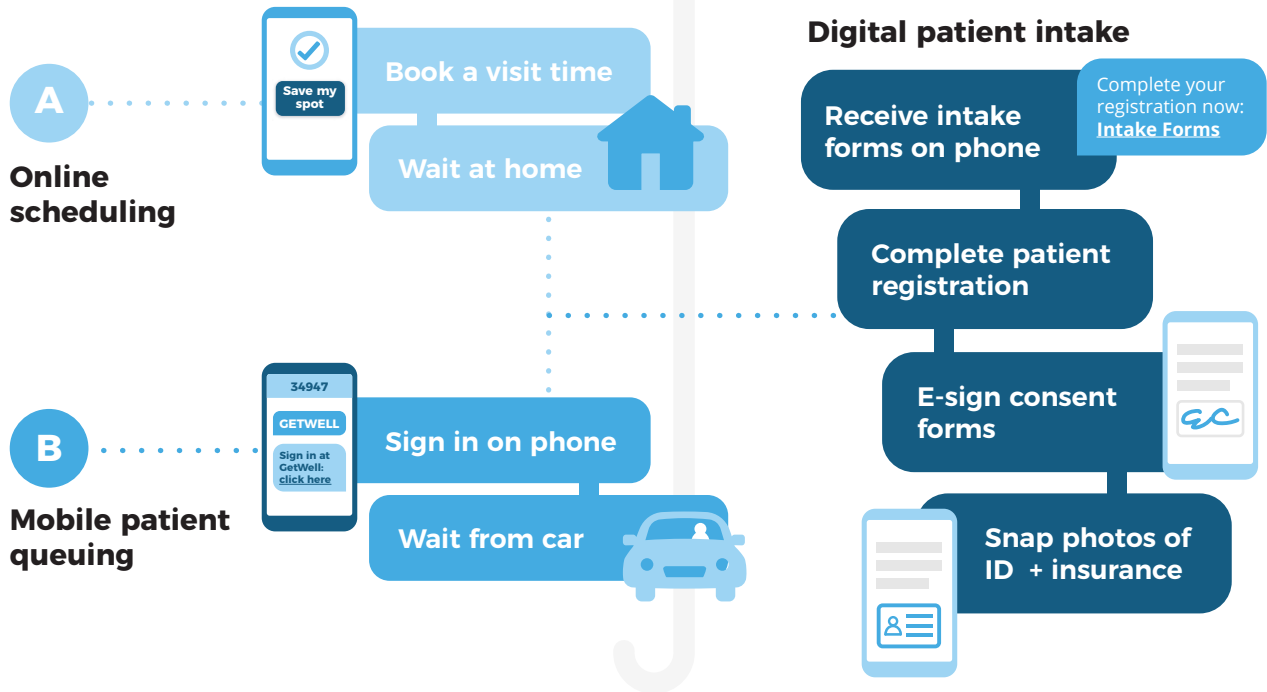
Provide a safe and efficient experience with our 3-in-1 platform

Maintain social distancing for your patients and staff with our completely automated queuing platform, combined with the efficiency of a paperless patient registration process that saves everyone time and reduces contact.



Take a closer look

Virtual waiting



Staff access



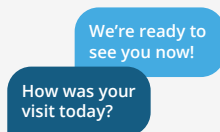
Virtual waitlist

Communicate with, view, & control the flow of both walk-in and online patients in one place.



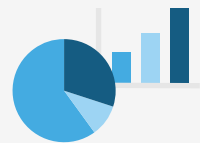
Patient intake forms

Download submitted PDF files of the digital forms patients complete on their phone.



Patient notifications

Send ready to treat, wait time delay, post-dispo survey, & customized texts to patients with a single click.

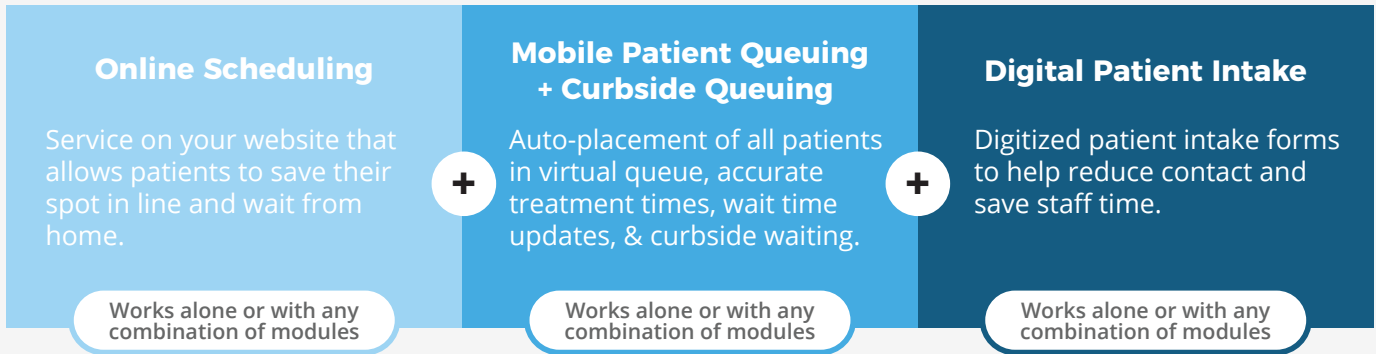


Reporting / analytics

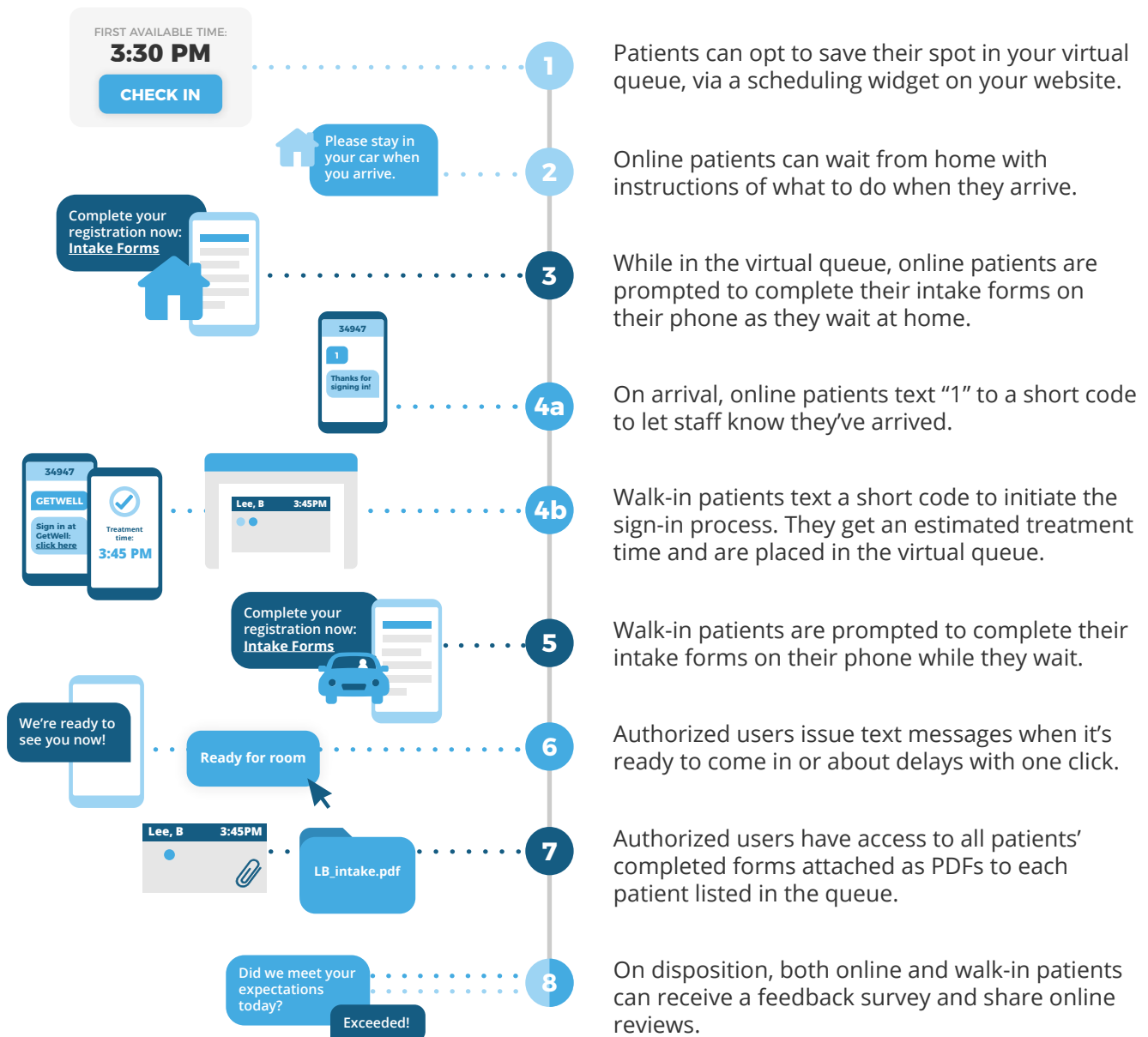
Access real-time, custom reports showcasing patient volume, visit types, feedback, ratings & more.

How it all fits together

3-in-1



Step-by-step



Multiple tools - one seamless experience

Online Scheduling

Give patients the option to save their spot in line on your website & wait from home, ensuring a more efficient, contactless check-in experience.

BENEFITS

Promote social distancing • Improve patient experience • Attract new patients
Load balance across locations • Increase efficiency • Reduce surges

TOP FEATURES

Adjustable capacity settings • Automated text updates • Reschedule, delay, & cancel options
Acuity safeguard • Custom survey tool • On-demand reporting • Staff comments

Mobile Patient Queuing + Curbside Queuing

Let patients sign in upon arrival (from car, parking lot, or lobby) to “get in line”, assign them a treatment time estimate, & send automated alerts about their visit status.

BENEFITS

Promote social distancing • Contactless; no kiosk required • Keep all patients informed
Reduce phone calls & wasted time • Optimized patient throughput

TOP FEATURES

Custom screening questions • Automated text updates • Reschedule, delay & cancel options
“Add patient” button • Auto-adjusting treatment times • Custom visit types • Staff comments

Digital Patient Intake

Deliver your registration, consent, & intake forms to patients to complete & submit from their phone while they wait.

BENEFITS

Contactless • Paperless • Saves time • Mobile-friendly • No hardware needed

TOP FEATURES

Fully customizable forms • Capture texts, digital signatures, & photos as digital files
Auto-delivery of forms as patients join queue • Integrates w/ Walk-in Express & Check-in Express